



Guide to LIS Beneficiary Mailings from CMS, Social Security and Plans

Mail Date	Sender	Mailing/Color	Main Message	Consumer Action
Mid-May	Social Security	Social Security LIS and MSP Outreach Notice (SSA Pub. Forms L446, L447 & L448)	Informs people who may be eligible for Medicare Savings Programs about the MSPs and the Extra Help available with Medicare prescription drug plan costs.	<ul style="list-style-type: none"> If you think you qualify for Extra Help, you should apply. For more information about the Extra Help or if you want to apply, call Social Security at 1-800-772-1213 (TTY 1-800-325-0778).
June	CMS	<u>Chooser Reminder Notice</u> (Product No. 11465) (TAN Notice)	Reminds people who get Extra Help and chose a drug plan on their own that has a premium liability in 2010 that other drug plans are available for \$0 premium as long as they qualify for Extra Help,	If you're thinking about switching plans, make sure the plan covers the prescriptions you take and includes the pharmacies you use.
Early September	Social Security	Social Security Notice to Review Eligibility for Extra Help (SSA Form No. 1026)	Informs people selected for review that they should see if they continue to qualify for Extra Help in 2010. Includes an "Income and Resources Summary" sheet.	If you get this notice, you must return the enclosed form in the enclosed postage-paid envelope within 30 days or your Extra Help may end.
September	CMS	<u>Loss of Deemed Status Notice</u> (Product No. 11198) (GREY Notice)	Informs people that they no longer automatically qualify for Extra Help as of January 1, 2011.	Apply for Extra Help through Social Security (application and postage paid envelope enclosed) or a State Medical Assistance (Medicaid) office.
Early October	CMS	<u>Change in Extra Help Co-payment Notice</u> (Product No. 11199) (ORANGE Notice)	Informs people that they will continue to automatically qualify for Extra Help in 2011, but their co-payment levels will change as of January 1, 2011.	<ul style="list-style-type: none"> Keep the notice. No action, unless you believe an error has occurred.
October	Plans	Plan Marketing Materials	On October 1, plans begin sending marketing materials for 2011.	No action. Use this information to compare options for 2011.
October	Plans	Plan Non-Renewal Notice	By October 2, people whose 2010 plan is leaving the Medicare program in 2011 will get notices from plans.	You must look for a new plan for coverage in 2011.

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October	Plans	Plan Annual Notice of Change (ANOC) and Evidence of Coverage (EOC) Model ANOC	By October 31, people will get a notice from their current plan outlining 2011 formulary, benefit design, and/or premium changes.	Review changes to decide whether the plan will continue to meet your prescription drug needs in 2011.
October	Plans	Plan LIS Rider	By October 31, all people who qualify for Extra Help will get an LIS rider from their plan telling them how much help they will get in 2011 towards their Part D premium, deductible, and copayments.	Keep this with your plan's Evidence of Coverage (EOC), so you can refer to it if you have questions about your costs.
October	CMS	Medicare & You 2011 Handbook	Mailed to all Medicare households each fall. Includes a summary of Medicare benefits, rights, and protections; lists of health and drug plans available in the area; and answers to frequently asked questions about Medicare.	Keep the handbook as a reference guide. You can also download a copy of "Medicare & You" online at www.medicare.gov .
October	Employer/Union Plans	Notice of Creditable Coverage	Employer/union and other group health plans must tell all Medicare-eligible enrollees whether or not their drug coverage is creditable before November 15 each year.	Keep the notice.
Late October/ Early November	CMS	LIS Choosers Notice (Product No. 11267) (TAN Notice)	Informs people who get Extra Help and chose a plan on their own that their plan's premium is changing in 2011, and they will have to pay a portion of their plan's premium in 2011 unless they join a new plan.	<ul style="list-style-type: none"> Keep the notice. You may want to look for a new plan for coverage for 2011 with a premium below the regional low income subsidy benchmark. (Notice includes list of local plans with no premium liability.) Change plans in early Dec. if you choose.
Late October/ Early November	CMS	Reassignment Notice - Terminate (Product No. 11208) (BLUE Notice)	Informs people that their current plan is leaving the Medicare Program and they will be reassigned to a new plan effective January 1, 2011, unless they join a new plan on their own by December 31, 2010.	<ul style="list-style-type: none"> Keep the notice. Compare 2011 plans to see which plan meets your needs. Change plans, if you choose, in early December. For more information call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048; check "Medicare & You 2011"; visit www.medicare.gov, or contact the State Health Insurance Assistance Program (SHIP) for free personalized help.
		Reassignment Notice - Premium Increase (Product No. 11209) (BLUE Notice)	Informs auto-enrollees that because their plan's premiums are increasing above the regional LIS premium subsidy amount, they will be reassigned to a new plan effective January 1, 2011, unless they join a new plan on their own by December 31, 2010.	

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Late October/ Early November	CMS	<u>MA Reassignment Notice</u> (Product No. 11443) (BLUE Notice)	Informs people who get Extra Help and whose current MA plan is leaving the Medicare program in 2011 that they will be re-assigned to a Medicare drug plan effective January 1, 2011 if they don't join a new MA or PDP plan on their own by December 31, 2010.	<ul style="list-style-type: none"> • Keep the notice. • Compare 2011 plans to see which plan meets your needs. • Change plans, if you choose, in early December. • For more information call 1-800-MEDICARE (1-800-633-4227).TTY users should call 1-877-486-2048; check "Medicare & You 2011"; visit www.medicare.gov, or contact the State Health Insurance Assistance Program (SHIP) for free personalized help.
November	CMS	CMS Non-Renewal Reminder Notice (Product No. 11433 & Product No.11438)	Reminds all people whose 2010 plan is leaving the Medicare Program in 2011 that they need to choose a new plan for 2011.	You must look for a new plan for coverage in 2011.
November	Social Security	Social Security Part B Income-Related Premium Adjustment Notice	Tells higher-income consumers about income-related Part B premium adjustments. Includes the information in the December BRI notices (see below).	Keep the notice.
November	Social Security	Social Security LIS Redetermination Decision Notice Begins	Social Security begins mailing notices letting people know whether they still qualify for Extra Help in the coming year.	<ul style="list-style-type: none"> • Keep the notice • If you believe the decision is incorrect, you have the right to appeal it. The notice explains how to appeal. • If you have questions, call Social Security at 1-800-772-1213 (TTY 1-800-325-0778).
Late November	Social Security	Social Security LIS and MSP Outreach Notice (Form SSA-L441)	Informs people who may be eligible for Qualified Disabled Working Individual (QDWI) about the Medicare Savings Programs and the Extra Help available for Medicare prescription drug plan costs.	<ul style="list-style-type: none"> • If you think you qualify for Extra Help, you should apply. • For more information about the Extra Help or if you want to apply, call Social Security at 1-800-772-1213 (TTY 1-800-325-0778).
December	Social Security	Social Security Benefit Rate Change (BRI) Notice	Tells people about benefit payment changes for the coming year due to cost of living increases, variations in the premiums that are withheld, etc.	Keep the notice.

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December	CMS	ACA Reassign Formulary Notice (Product No. 11475 & Product No. 11496) (BLUE Notice)	Informs people who get Extra Help and were affected by reassignment which of their Part D drugs will be covered in their new 2011 plan.	<ul style="list-style-type: none"> Consider whether this plan is right for you, or whether another plan might cover more of your drugs. Compare this Medicare drug plan with others in your area. For more information call 1-800-MEDICARE; check "Medicare & You 2011"; visit www.medicare.gov, or contact the State Health Insurance Assistance Program (SHIP) for free personalized help.
January	CMS	CMS Non-Renewal Action Notice (Product No. 11475)	Reminds people whose Medicare plan left the Medicare Program in 2011 that they need to join a new Medicare drug plan if they want Medicare drug coverage for 2011.	You must join a Medicare drug plan by February 28 if you want Medicare drug coverage for 2011.
Daily - ongoing	CMS	<u>Deemed Status Notice</u> (Product No. 11166) (PURPLE Notice beginning in Sept/Oct)	Informs people that they will automatically get Extra Help, including people 1) with Medicare and Medicaid, 2) in Medicare Savings Program, and 3) who receive Supplemental Security Income (SSI) benefits.	<ul style="list-style-type: none"> Keep the notice. No need to apply to get the Extra Help. Compare Medicare prescription drug plans with others to meet your needs. For more information call 1-800-MEDICARE; check "Medicare & You 2011"; visit www.medicare.gov, or contact the State Health Insurance Assistance Program (SHIP) for free personalized help.
Daily - ongoing	CMS	<u>Auto-Enrollment Notice</u> (Product No. 11154) (YELLOW Notice)	Sent to people who automatically qualify for Extra Help because they qualify for Medicare & Medicaid and currently get their benefits through Original Medicare. These people will be automatically enrolled in a drug plan if they don't enroll themselves or decline coverage.	<ul style="list-style-type: none"> Keep the notice. No need to apply to get the Extra Help. If you don't join a plan, Medicare will enroll you in one. Compare Medicare prescription drug plans with others to meet your needs. For more information call 1-800-MEDICARE; check "Medicare & You 2011"; visit www.medicare.gov, or contact the State Health Insurance Assistance Program (SHIP) for free personalized help.

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Daily – ongoing starting Jan. 2010	CMS	Auto-Enrollment - Retroactive Notice (Product No. 11429) (YELLOW Notice)	Sent to people who automatically qualify for Extra Help with a retroactive effective date because they either 1) qualify for Medicare & Medicaid or 2) get Supplemental Security Income (SSI). These people will be automatically enrolled in a drug plan if they don't enroll themselves or decline coverage.	<ul style="list-style-type: none"> • Keep the notice. • No need to apply to get the Extra Help. • If you don't join a plan, Medicare will enroll you in one. • Compare Medicare prescription drug plans with others to meet your needs. • For more information call 1-800-MEDICARE; check "Medicare & You 2011"; visit www.medicare.gov, or contact the State Health Insurance Assistance Program (SHIP) for free personalized help.
Daily - ongoing	CMS	Facilitated Enrollment Notice (Product No. 11186 & Product No. 11191) (GREEN Notice)	Informs people who either 1) belong to a Medicare Savings Program or 2) get Supplemental Security Income (SSI), or 3) applied and qualified for Extra Help that they will be automatically enrolled in a drug plan if they don't enroll themselves or decline coverage.	<ul style="list-style-type: none"> • Keep the notice. • If you don't join a plan, Medicare will enroll you in one. • Compare Medicare prescription drug plans with others to meet your needs. • For more information call 1-800-MEDICARE; check "Medicare & You 2011"; visit www.medicare.gov, or contact the State Health Insurance Assistance Program (SHIP) for free personalized help.
Daily - ongoing	CMS	FBDE RDS Notice (Product No. 11334)	Informs people with Medicare & Medicaid who already have qualifying creditable drug coverage through an employer or union that they automatically qualify for Extra Help, and can join a Medicare drug plan if they want to at no cost to them.	Contact your employer or union plan to learn how joining a Medicare drug plan may affect your current coverage.